

WELCOME

*Please provide us with the following information*

DATE \_\_\_\_\_ TIME \_\_\_\_\_ REFERRAL SOURCE \_\_\_\_\_

NAME \_\_\_\_\_ DOB \_\_\_\_\_ AGE \_\_\_\_\_

MARITAL STATUS \_\_\_\_\_ SEX \_\_\_\_\_ RACE \_\_\_\_\_

ADDRESS \_\_\_\_\_

HOME PHONE \_\_\_\_\_ WORK PHONE \_\_\_\_\_ CELL \_\_\_\_\_

MAY A VOICE MESSAGE BE LEFT AT ANY OF THE ABOVE NUMBERS? \_\_\_\_\_ SPECIFY WHICH \_\_\_\_\_

EMERGENCY CONTACT \_\_\_\_\_ PHONE \_\_\_\_\_

CURRENT EMPLOYER OR SCHOOL \_\_\_\_\_

WHAT PROBLEM(S) BROUGHT YOU IN TODAY? \_\_\_\_\_

PLEASE RATE THE SEVERITY OF YOU PROBLEMS BY CIRCLING A NUMBER ON THE FOLLOWING SCALE:

<u>0</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>4</u>	<u>5</u>	<u>6</u>	<u>7</u>	<u>8</u>	<u>9</u>	<u>10</u>
No Discomfort				Moderate Discomfort						Extreme Discomfort

LIST HISTORY OF MEDICAL CONDITIONS/ILLNESSES/SURGERIES

PLEASE LIST ALL CURRENT MEDICATIONS INCLUDING VITAMIN/MINERAL SUPPLEMENTS:

PLEASE LIST ALL CURRENT ALLERGIES, INCLUDING FOOD ALLERGIES:

PRIMARY PHSCIAN: \_\_\_\_\_  
(Your physician will not be contacted without your consent)

DATE OF LAST PHYSICIAN EXAMINATION: \_\_\_\_\_

NUMBER OF PERSONS LIVING IN YOUR CURRENT HOUSEHOLD: \_\_\_\_\_

NUMBER OF CHILDREN: \_\_\_\_\_ AGE(S) OF YOUR CHILDREN: \_\_\_\_\_

WOULD YOU DESCRIBE YOUR CURRENT MARITAL/SIGNIFICANT RELATIONSHIP AS (circle one):

Poor Fair Good Very Good Excellent

ARE YOU CURRENTLY EXPERIENCING FINANCIAL DISTRESS: NO YES

ARE YOU EXPERIENCING LEGAL PROBLEMS? If yes, please explain \_\_\_\_\_

EDUCATION COMPLETED \_\_\_\_\_ DEGREE \_\_\_\_\_

HAVE YOU EXPERIENCED ANY ABUSE? NO YES (indicate type(s) below)

\_\_\_\_\_Sexual \_\_\_\_\_Neglect \_\_\_\_\_Verbal

\_\_\_\_\_Physical \_\_\_\_\_Spiritual \_\_\_\_\_Emotional

PLEASE CHECK ALL OF THE BELOW THAT YOU CURRENTLY USE AND INDICATE QUANTITY:

- Cigarettes/tobacco \_\_\_\_\_
- Alcohol \_\_\_\_\_
- Coffee \_\_\_\_\_
- Marijuana \_\_\_\_\_
- Cocaine \_\_\_\_\_
- Other drugs \_\_\_\_\_

DOES ANYONE IN YOUR CURRENT HOUSEHOLD, OR IN YOUR FAMILY OF ORIGIN, HAVE ALCOHOLISM OR OTHER SUBSTANCE ABUSE PROBLEMS? NO YES (Please explain below)

HAVE YOU EVER PREVIOUSLY RECEIEVED COUNSELING/MENTAL HEALTH SERVICES? NO YES

Problem addressed \_\_\_\_\_

HAVE YOU EVER BEEN HOSPITALIZED FOR PSYCHIATRIC TREATMENT? NO YES

If "yes," please list dates/hospitals where treatment was provided: \_\_\_\_\_

HAVE YOU EVER ATTEMPTED SUICIDE? NO YES

If "yes," please list number of times, when, and method: \_\_\_\_\_

ARE YOU CURRENTLY EXPERIENCING ANY THOUGHTS OF SUICIDE? NO YES

If "yes," do you have a plan? Please describe: \_\_\_\_\_

ARE YOU CURRENTLY EXPERIENCING ANY THOUGHTS OF HARMING SOMEONE ELSE? NO YES

If "yes," do you have a plan? Please describe: \_\_\_\_\_

DOES ANYONE IN YOU FAMILY HAVE A HISTORY OF MENTAL ILLNESS? NO YES

If "yes," can you please provide brief details? \_\_\_\_\_

## CONSENT FOR SERVICES:

By signing below, I consent to receive evaluation, diagnostic and treatment services. Should I decide to enter into treatment/counseling; a personalized treatment plan will be designed for me, with my input. This treatment plan will be subject to my approval and will be authorized by my signature. I understand that this is voluntary treatment, and that I have the right to withdrawal from treatment at any time.

Client Signature \_\_\_\_\_

Date \_\_\_\_\_

Clinician Signature \_\_\_\_\_

Date \_\_\_\_\_

## NOTICE OF PRIVACY PRACTICES

A "Notice of Privacy Practices" that describes how your private health information is handled by this office has been provided with your intake packet.

(Please take a moment to review this and note any questions that you may wish to discuss. Please check one of the following boxes to verify your receipt (or non-receipt) of the "Notice of Privacy Practices." Thank you.)

Yes, I have been given a "Notice of Privacy Practices" that informs me as to how my private health information is handled and communicated by this practice, and also provides me with information regarding filing a complaint should I feel that my private health information has been used incorrectly.

No, I have not been given a "Notice of Privacy Practices."

\_\_\_\_\_  
Client Signature

\_\_\_\_\_  
Date

## HOW MAY WE CONTACT YOU?

Occasionally there may be a need to leave a phone message regarding your appointment time, returning your phone message, or other issues related to your treatment. Please indicate your preferences below and provide your signature to indicate consent.

I may be contacted and a message may be left at the following phone number(s):

\_\_\_\_\_  
I authorize that messages may be left with the following person(s):

I do not want ANY messages left by phone or with any person.

\_\_\_\_\_  
Client Signature

\_\_\_\_\_  
Date

## Appointment and Cancellation Policy for Appointments

Our goal is to provide quality care in a timely manner. In order to do so we have had to implement an appointment/cancellation policy. The policy enables us to better utilize available appointments for our clients in need of care.

### Scheduled Appointments

For a scheduled appointment please call (910) 686.3505.

### Cancellation of an Appointment

Please be courteous and call the above number promptly if you are unable to attend an appointment. Except in the case of emergency, twenty-four (business hours) advanced notice is required and will allow this time to be reallocated to someone in urgent need of treatment. This is how we can best serve the needs of our clients.

We reserve the right to bill for an appointment not cancelled within the twenty-four hour time frame at the rate of \$35 per appointment.

### How to Cancel Your Appointment

To cancel appointments please call (910) 686.3505. If you do not reach someone, you may leave a detailed message on voice mail. You may not cancel via email.

### No Show Policy

A "no show" is someone who misses an appointment without canceling it in advance. A "no show" is considered not arriving to an appointment within 15 minutes of the scheduled appointment time. No-shows inconvenience those individuals who need quick access to an appointment and are on a waiting list.

A failure to present at the time of a scheduled appointment will be recorded in the clients' chart as a "no-show". Three consecutive "no-shows" will result in termination of care and referral to another service provider.

We reserve the right to bill for a "no-show" at the rate of \$35 per missed appointment.

### Phone Message Policy

We will make every effort to return your phone messages as soon as possible within the same day, however, if it involves a life threatening emergency – i.e. suicidal/homicidal ideations individuals will need to call 911 or go to the nearest hospital.

We are happy to receive your calls to schedule services and to be available for crisis situations. Discussions regarding non-emergency treatment issues should be reserved for the counseling session.

### Fees and Medical Records

Payment in full is due at the time of the visit if you do not have insurance coverage. We require any co-pay, deductible or coinsurance to be paid on the same day services are rendered.

Porters Neck Counseling will charge a reasonable fee to cover the administrative costs incurred in searching, handling, copying, and mailing of medical records to the patient or the patient's designated representative. Inclusive of searching, handling, copying, and mailing costs:

Administrative fee of \$25.00 then:

\$ .75 for first 25 pages

\$ .50 for pages 26-100

\$ .25 for pages over 100

Should documentation be needed outside of a court proceeding – i.e. treatment summary and/or recommendation letter to a third party provider a \$50 fee will be assessed.

Should you require testimony or report in a civil, criminal or any other legal matter, that fee shall be \$500.00 per hour, **due in advance**. This charge will be for all services including, but not limited to: attorney consultation, document review, court testimony, wait-time in court, case correspondence, travel time and all other services relating to this activity. Should testimony or a report be needed, payment of the equivalent of a one-day retainer (\$1500.00), **due in advance** will be required. Should a scheduled trial appearance be cancelled or postponed with less than seventy-two hours' notice the retainer will be non-refundable. For additional information on our legal participation policy, please consult the office manager.

PLEASE SIGN BELOW TO CONFIRM THAT YOU HAVE READ AND UNDERSTAND THE ABOVE POLICIES. PLEASE DISCUSS ANY QUESTIONS OR CONCERNS WITH YOUR THERAPIST. THANK YOU.

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SIGNATURE

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DATE

## Insurance Information

**PRIMARY INSURANCE:** \_\_\_\_\_

**SECONDARY INSURANCE:** \_\_\_\_\_

**CLIENTS NAME:** \_\_\_\_\_ **BIRTHDATE:** \_\_\_\_\_

**SOCIAL SECURITY:** \_\_\_\_\_

**MARITAL STATUS:** \_\_\_\_\_ **EMPLOYER:** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

**CITY/STATE:** \_\_\_\_\_ **ZIP:** \_\_\_\_\_

**INSURANCE ID:** \_\_\_\_\_ **GROUP/POLICY:** \_\_\_\_\_

**HOME PHONE:** \_\_\_\_\_ **OTHER PHONE:** \_\_\_\_\_

**PATIENTS RELATIONSHIP TO  
INSURED:** \_\_\_\_\_

**INSURED NAME** (if different than patient) \_\_\_\_\_ **SSN:** \_\_\_\_\_

**SEX:** M / F **Date of Birth:** \_\_\_\_ / \_\_\_\_ / \_\_\_\_ **PHONE:** \_\_\_\_\_

**INSURED ADDRESS:** \_\_\_\_\_

**CITY/STATE:** \_\_\_\_\_ **ZIP:** \_\_\_\_\_

### PLEASE PROVIDE INSURANCE CARD SO THAT WE MAY COPY FOR OUR RECORDS

I give this office permission to release any information obtained during evaluations or treatment of this client necessary to support any insurance claims on this account and secure timely payments due to the assignee or myself. I understand that I am responsible for all charges, regardless of insurance coverage.

I hereby assign medical benefits, including those from government-sponsored programs and other health plans, to be paid to the provider who provided service. Medicare regulations may apply. A photocopy of this assignment is to be considered as good as the original.

\_\_\_\_\_  
Client's (or parent/guardian's) Signature

\_\_\_\_\_  
Date

CURRENT SYMPTOMS/PROBLEMS (CHECK ALL THAT APPLY):

**Emotional symptoms**

- anger
- depression
- anxiety
- extreme mood shifts
- irritability
- worry
- frustration
- helplessness
- Hopelessness
- fear
- apathy
- lack of emotions
- guilt
- others (specify) \_\_\_\_\_

**Notes (for counselor's use):**

**Mental symptoms**

- problems with concentration
- inattention
- memory problems
- difficulty making decisions
- distractibility
- racing thoughts
- repeated unwanted thoughts
- other (specify) \_\_\_\_\_

**Notes (for counselor's use):**

**Physical symptoms:**

- increase or decrease in appetite
- sleeps difficulties
- muscle tension
- tearfulness/crying spells
- increased heart rate/pounding heart
- sweating/chills
- stomach or intestinal distress
- frequent or severe headaches
- body pain/numbness
- other (specify): \_\_\_\_\_

**Notes (for counselor's use):**

**Behavioral symptoms:**

- hyperactivity
- impulsivity
- binge eating/overeating
- suicidal gesture/attempt
- induced vomiting
- withdrawal
- arguing
- increased alcohol use
- fighting/aggression
- disorganized
- oppositional/defiant
- self-injury
- lying/deceitfulness
- avoidance of school or job
- other (specify) \_\_\_\_\_

**Notes for counselor:**